

**General Information:**

1. Degree Policies and Procedures are in the Catalog online at [www.CCAurora.edu](http://www.CCAurora.edu).
2. If you plan on transferring to another institution, contact an advisor before registering.
3. You must apply for graduation by mid-semester prior to your final term. See Semester of Classes for the exact deadline date.

This certificate program prepares students as entry-level computer specialists. Graduates can configure and repair personal computers and peripherals and install and use PC operating systems and application software. Students are prepared for the CompTIA A+ Certification.

**Certificate Requirements – (23 credits)**

	CIS 118 Intro to PC Applications	3 cr.
	CIS 161 Presentation Graphics I	1 cr.
	CIS 124 Intro to Operating Systems (DOS & Windows)	3 cr.
	CIS 128 PC Windows Complete	3 cr.
	CIS 220 Fundamentals of Unix	3 cr.
	CIS 263 PC HelpDesk Skills	3 cr.
	CNG 121 Computer Technician I: A+	4 cr.
	CNG 122 Computer Technician II: A+	3 cr.

**COMPUTER SERVICE TECHNICIAN CERTIFICATE,  
TOTAL CREDITS**

**23 cr.**

**For Further Information:**

Glen Murphy, 340.7230  
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(303) 340-7224  
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**Recommended Progression**

1<sup>st</sup> semester

	CIS 128 PC Windows Complete	3 cr.
	CIS 124 Intro to Operating Systems (DOS & Windows)	3 cr.
	CIS 220 Fundamentals of Unix	3 cr.
	CIS 263 PC HelpDesk Skills	3 cr.
	CNG130 PC Technology (*Not required but highly recommended)	3 cr.

**Recommended Progression:**

2<sup>nd</sup> semester:

	CIS 118 Intro to PC Applications	3 cr.
	CIS 161 Presentation Graphics I	1 cr.
	CNG 121 Computer Technician I: A+	4 cr.
	CNG 122 Computer Technician II: A+	3 cr.

**What is A+ Certification?**

\*The A+ certification measures a PC technician's knowledge of the skills behaviors expected of an entry-level technician.

\*The A+ certification is recognized by the computing industry worldwide.  
\*Many companies require their technicians to be A+ certified.

\*When searching for an opening within the computing industry, an individual who is A+ certified will be highly considered for the position in comparison to an individual who is not A+ certified.

\*Having an A+ certification may qualify you for an increased annual income.

Questions regarding the A+ certification exam or preparations contact:

[www.comptia.org](http://www.comptia.org)

**Basic PC Maintenance—CNG130**

PC Technology-A Basic Hardware Course

\*Have you ever taken your computer in for maintenance?

\*Have you ever wanted to do the maintenance and repairs yourself; such as installing a new hard drive or video-card?

\*Learn to repair your computer system and save money!!!

This course is highly recommended course before taking A+ courses.

Computer Department			
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