



Frequently Asked Questions

What type of behavior warrants a referral?

Any self-injurious behaviors, suicidal ideation, threats to self or others, erratic behavior that disrupts or threatens to disrupt the daily operations of the college, classes and activities, or behaviors that might compromise safety, should be referred. When in doubt, make the referral.

What do I do if I know an individual who may need to be referred to the CARE Team?

If you feel there is an immediate threat, call or text 303-916-5275 (CTC Security Office), 303-419-5557 (Lowry Security Office), or 911. If you are making a referral online, go to the college's website under "Campus Life" and click on CARE referral form. You will be asked for basic information about the individual, how we can contact you, and for a description of the incident or behaviors that prompted the referral.

How do I know if it is a CARE Team issue or if it is more appropriately handled by another campus resource?

You do not have to make this determination. If another campus resource is more appropriate, the CARE Team will refer the student and handle the transfer of information.

Who can make a CARE Team referral?

Anyone who feels an individual associated with CCA is a threat to themselves and/or the college community can make a referral.

What happens after I make a referral?

Once an incident is reported to the CARE Team, the team determines the appropriate steps to address the situation. This process is based on the severity of the concern, the ability of the person in question to engage in the resolution, and the situation.



Counseling

Free Counseling Services are available for CCA students. Call 303-360-4949 to schedule a confidential appointment.

If you are experiencing a mental health emergency and need immediate assistance, contact the Colorado Crisis Line at: 844-493-TALK (8255).



Contact

Report a concern at:
www.ccaurora.edu/care-report
or call (303) 340-7524

The Community College of Aurora prohibits all forms of discrimination and harassment including those that violate federal and state law, or the State Board for Community Colleges and Occupational Education Board Policies 3-120 and 4-120. The College does not discriminate on the basis of sex/gender, race, color, age, creed, national or ethnic origin, physical or mental disability, veteran status, pregnancy status, religion, genetic information, gender identity, or sexual orientation in its employment practices or educational programs and activities. The Community College of Aurora will take appropriate steps to ensure that the lack of English language skills will not be a barrier to admission and participation in vocational education programs.

CARE Team

Conflict Assistance through
Resources and Empowerment



**We want CCA to be a safe and
welcoming environment
for everyone.**



**COMMUNITY
COLLEGE
of AURORA**



About the CARE Team

CARE Team's purpose is to provide a cross-functional, multidisciplinary point of contact for members of the college community who have encountered student behavior which is causing concern.

The team will act promptly to follow-up with the individual initiating the report, determine if there have been any additional warning signs or reasons for concern (such as student code of conduct violations or classroom incidents), and meet with the student to develop a plan. Our intent is to be caring and preventive.



CARE Team Members

- Assistant Director of Financial Aid
- Coordinator of Student Intervention and Conduct
- Counselor
- Dean of Students
- Dean of Student Success and Retention
- Director of CentreTech Security
- Director of Lowry Security
- Director of the Office of Disability and Equity
- Faculty Representative

The CARE Team meets regularly to review, discuss and coordinate an appropriate response to students exhibiting behaviors that are inappropriate or which constitute a danger to self or others.



Care and Commitment

The CARE Team is committed to aiding students and the campus community as a whole.



Resources for Success

The professionally trained, multi-disciplined CARE Team will connect students with the resources they need to be successful, not only as a student, but in life.



A Safe Place

The CARE Team provides a safe place to voice personal worries or to report concerns about potentially at-risk students.



Vision

Education, Intervention and Support



Mission

The CARE Team is committed to student success and responding to the campus community by providing education, assessment, support and intervention for high-risk students.



Values

- **Professionalism:**
trustworthy and respectful
- **Responsiveness:**
high level of service, support and timeliness
- **Consistency:**
standards, fairness and equity
- **Relationships:**
collaborative, trusting and caring
- **Visibility:**
educate, model, involve and engage